

Massachusetts Division of Insurance
Quarterly Report of Health Maintenance Organization Membership in Closed Network Health Plans
as of June 30, 2015¹

Closed Network

COMPARISON OF 4th QUARTER MEMBERSHIP TO THOSE OF PRIOR THREE QUARTERS	3rd Quarter 2014 Members at End of Quarter	4th Quarter 2014 Members at End of Quarter	1st Quarter 2015 Members at End of Quarter	2nd Quarter 2015 Members at End of Quarter	Member Change 1st Qtr. 15 to 2nd Qtr. 15	Percent Change 1st Qtr. 15 to 2nd Qtr. 15	2nd Quarter 2015 Share of Massachusetts Closed Network Market
Aetna Health Inc. ²	1,031	1,134	1,372	1,370	(2)	-0.15%	0.06%
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	490,148	485,703	470,224	463,875	(6,349)	-1.35%	20.99%
Boston Medical Center Health Plan, Inc.	308,390	256,604	245,058	221,147	(23,911)	-9.76%	10.01%
CeltiCare Health Plan of Massachusetts, Inc.	35,977	37,797	53,906	48,989	(4,917)	-9.12%	2.22%
ConnectiCare of Massachusetts, Inc.	1,625	1,335	1,137	1,065	(72)	-6.33%	0.05%
Fallon Community Health Plan, Inc.	146,766	142,476	143,715	139,805	(3,910)	-2.72%	6.33%
Harvard Pilgrim Health Care, Inc.	209,140	216,533	216,407	214,240	(2,167)	-1.00%	9.69%
Health New England, Inc.	107,355	148,057	156,933	165,253	8,320	5.30%	7.48%
Minuteman Health, Inc. ³	1,736	1,626	5,291	5,594	303	5.73%	0.25%
Neighborhood Health Plan, Inc.	331,574	340,264	379,893	388,531	8,638	2.27%	17.58%
Tufts Health Public Plans, Inc. (formerly Network Health, LLC)	240,440	243,522	270,373	269,968	(405)	-0.15%	12.21%
Tufts Associated HMO, Inc. ⁴	308,883	305,958	291,097	290,306	(791)	-0.27%	13.14%
Totals	2,183,065	2,181,009	2,235,406	2,210,143	(25,263)	-1.13%	100.00%

PPO

COMPARISON OF 4th QUARTER MEMBERSHIP TO THOSE OF PRIOR THREE QUARTERS	3rd Quarter 2014 Members at End of Quarter	4th Quarter 2014 Members at End of Quarter	1st Quarter 2015 Members at End of Quarter	2nd Quarter 2015 Members at End of Quarter	Member Change 1st Qtr. 15 to 2nd Qtr. 15	Percent Change 1st Qtr. 15 to 2nd Qtr. 15	2nd Quarter 2015 Share of Massachusetts PPO Market
Aetna Health Inc. ²	137	126	79	77	(2)	-2.53%	0.0%
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	132,586	135,002	146,784	150,063	3,279	2.23%	83.0%
Boston Medical Center Health Plan, Inc.	0	0	0	0	0	0.00%	0.0%
CeltiCare Health Plan of Massachusetts, Inc.	0	0	0	0	0	0.00%	0.0%
ConnectiCare of Massachusetts, Inc.	228	162	155	161	6	3.87%	0.1%
Fallon Community Health Plan, Inc.	27	25	14	13	(1)	-7.14%	0.0%
Harvard Pilgrim Health Care, Inc.	25,556	21,134	23,530	26,222	2,692	11.44%	14.5%
Health New England, Inc.	2,889	2,728	2,682	2,870	188	7.01%	1.6%
Minuteman Health, Inc. ³	28	29	41	107	66	160.98%	0.1%
Neighborhood Health Plan, Inc.	0	0	100	117	17	17.00%	0.1%
Tufts Health Public Plans, Inc. (formerly Network Health, LLC)	0	0	0	0	0	0.00%	0.0%
Tufts Associated HMO, Inc. ⁴	1,735	1,675	1,198	1,206	8	0.67%	0.7%
Totals	163,186	160,881	174,583	180,836	6,253	3.58%	100.0%

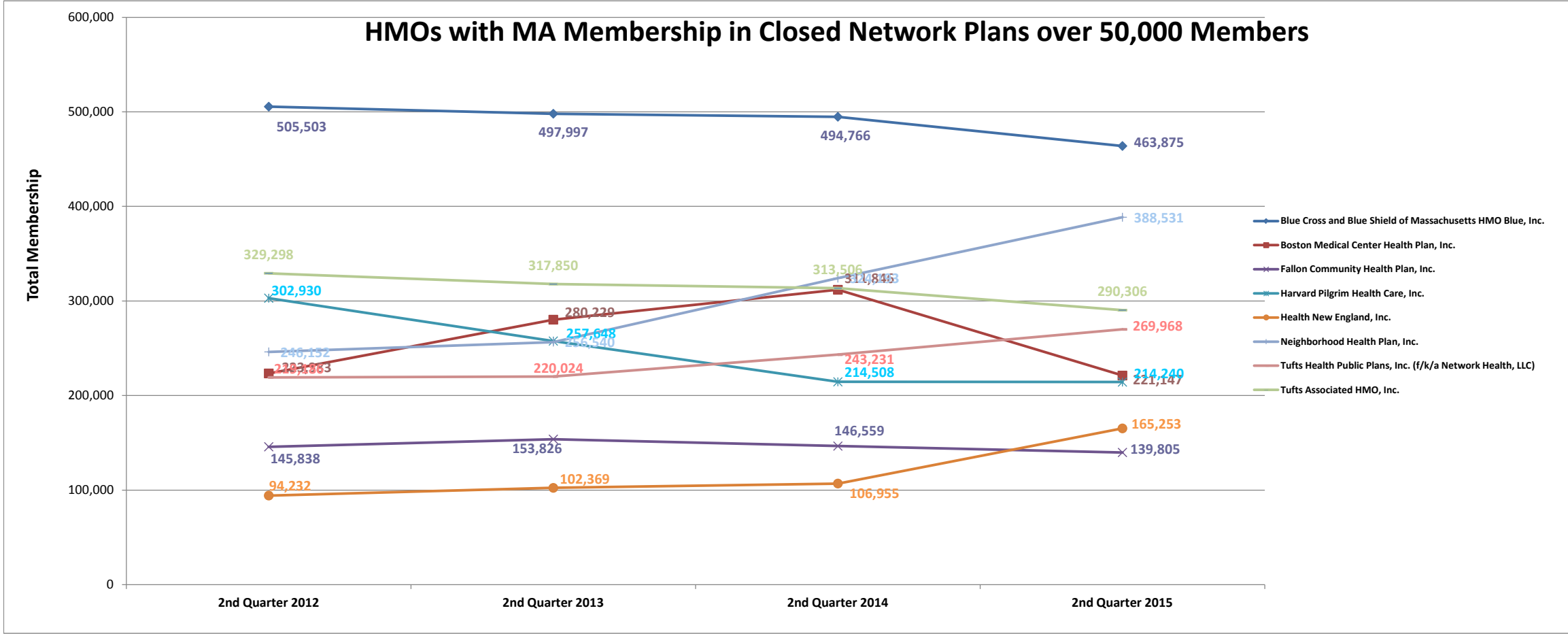
¹ Information reported by HMOs as of the end of the second quarter of 2015 based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.1" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk.

² Effective September 1, 2010, Aetna Health Inc. ceased offering small group health plans in Massachusetts and began nonrenewing all small group health business as of April 1, 2011.

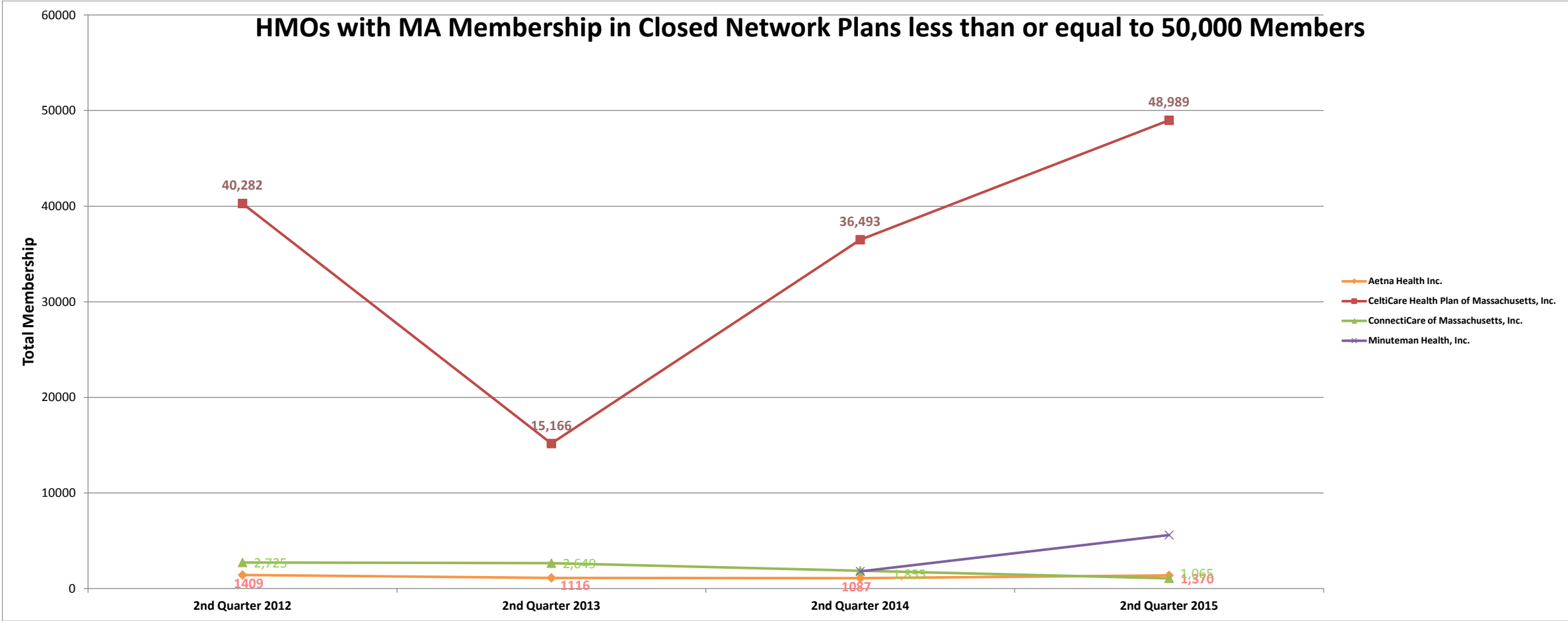
³ Membership in plans offered by Minuteman Health, Inc. began January 1, 2014

⁴ Doing business as Tufts Associated Health Plan ("TAHMO") and as Tufts Health Plan (THP).

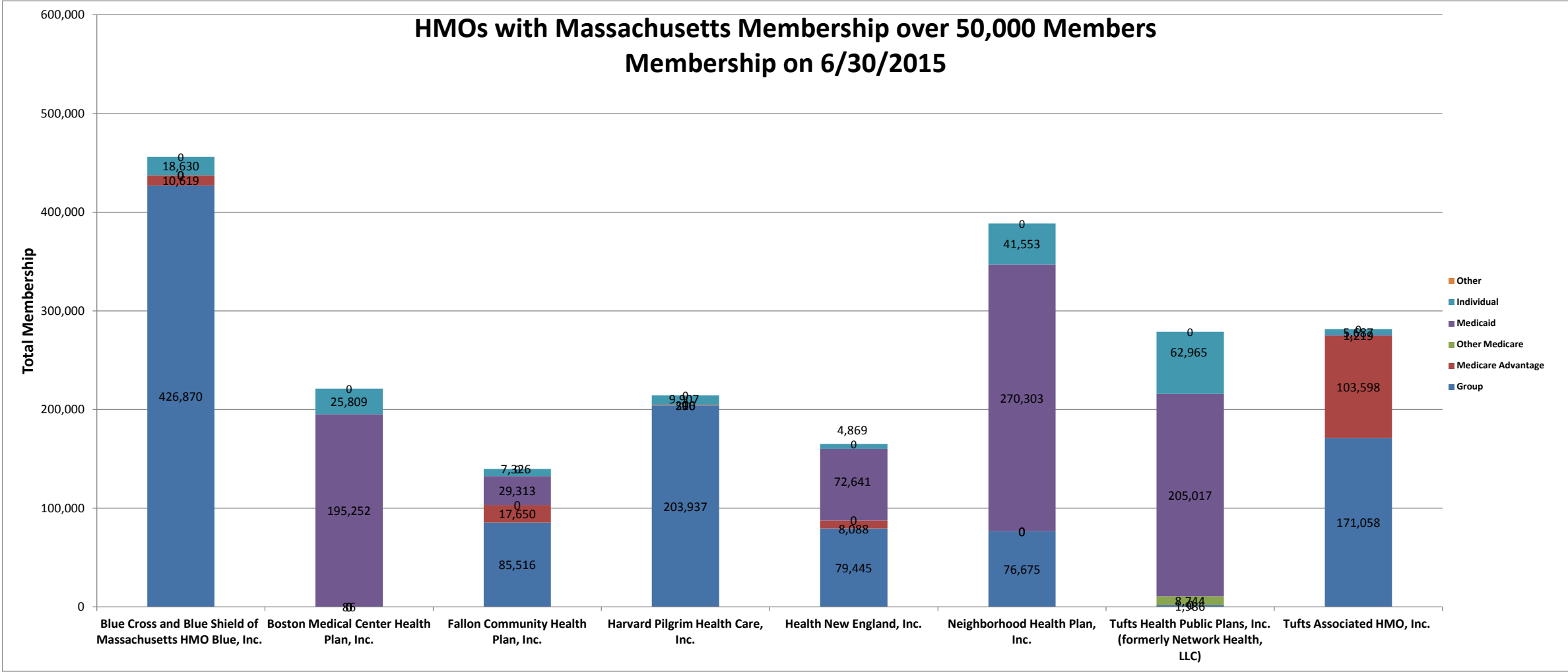
COMPARISON OF 2ND QUARTER MEMBERSHIP TO LAST THREE 2ND QUARTERS

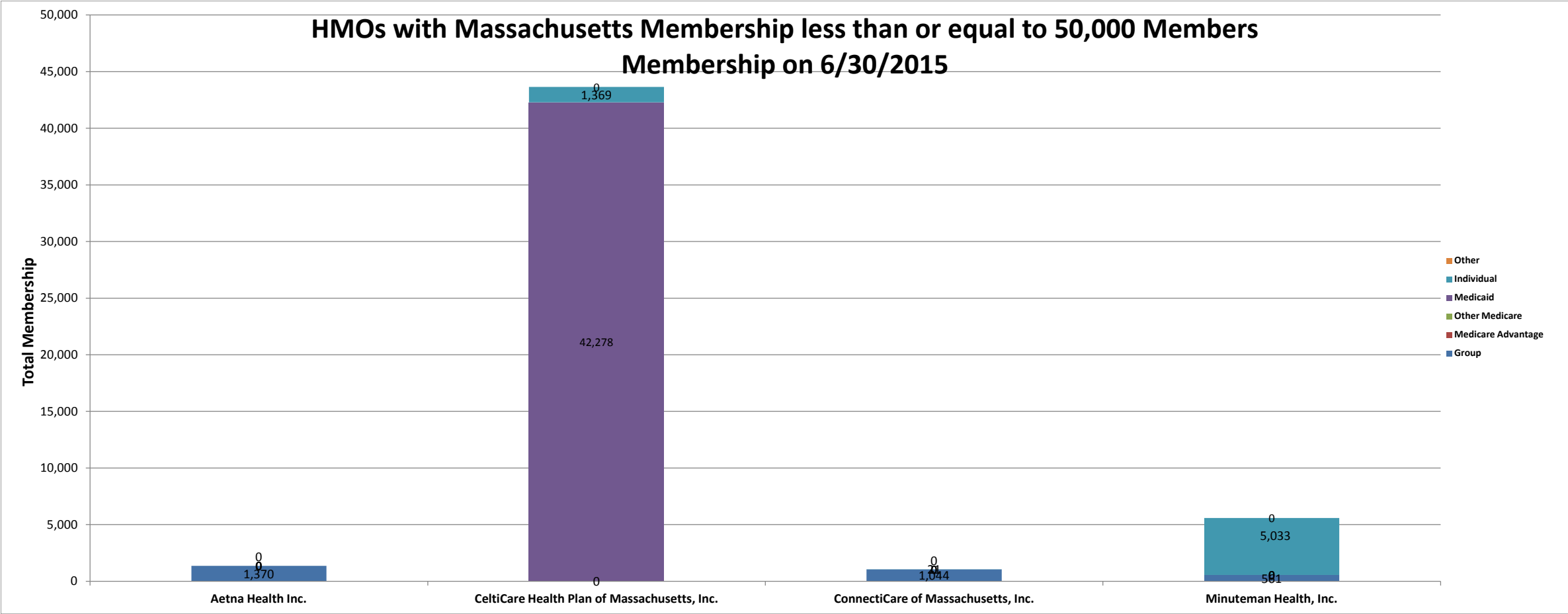


COMPARISON OF 2ND QUARTER MEMBERSHIP TO LAST THREE 2ND QUARTERS¹



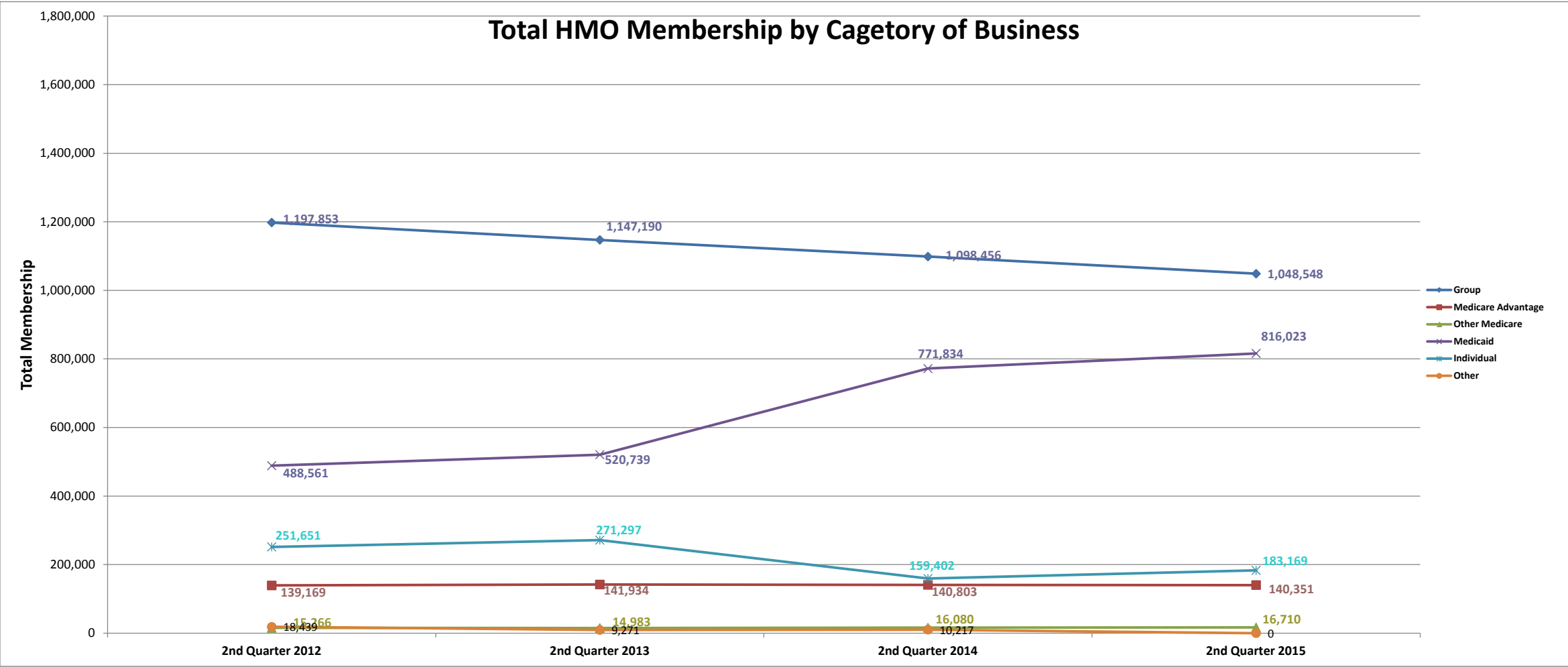
¹ Membership in plans offered by Minuteman Health, Inc. began January 1, 2014



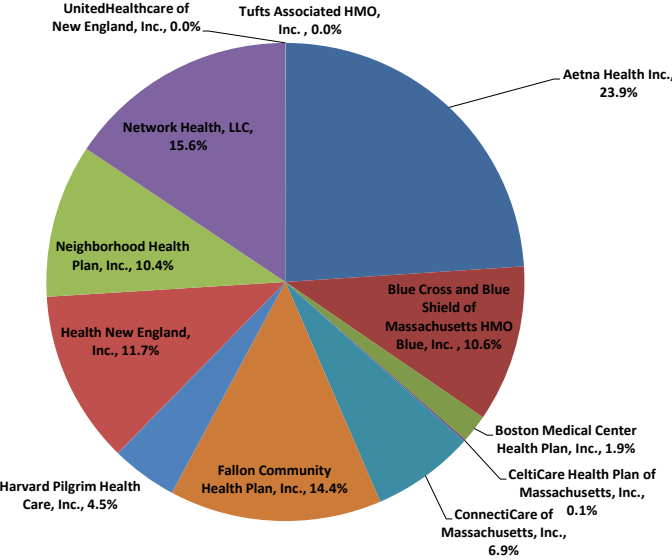


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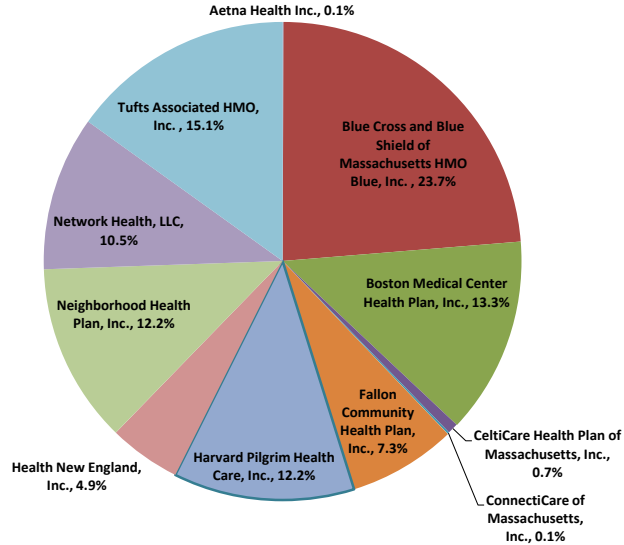
COMPARISON OF 2ND QUARTER MEMBERSHIP TO LAST THREE 2ND QUARTERS



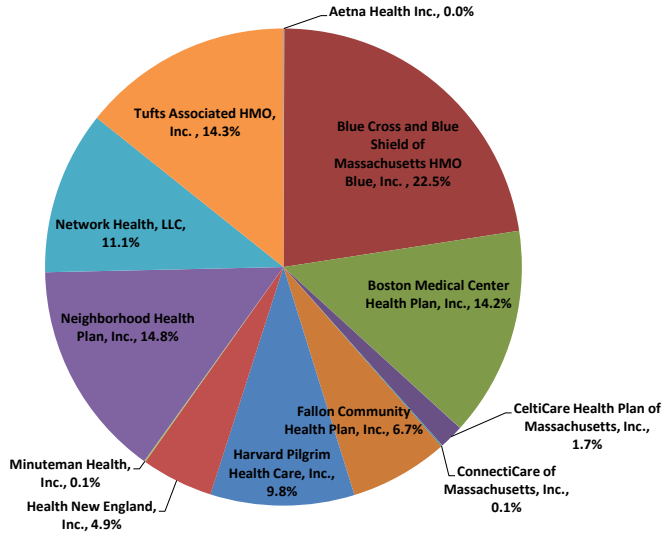
2nd Quarter 2012 Share of Massachusetts HMO Market



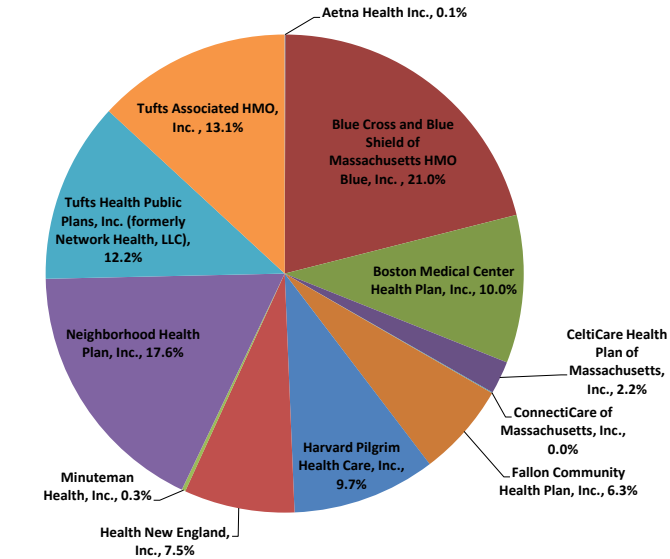
2nd Quarter 2013 Share of Massachusetts HMO Market



2nd Quarter 2014 Share of Massachusetts HMO Market



2nd Quarter 2015 Share of Massachusetts HMO Market



¹Membership charts reflect those persons enrolled only in closed network plans; so-called "dual certificate option" plan (POS) members and insured preferred provider plan members are not included in this report.

²UnitedHealthcare of New England, Inc. began non-renewing plans January 1, 2012 and had no remaining membership as of January 1, 2013.

³Membership in plans offered by Minuteman Health, Inc. began January 1, 2014

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TOTAL MEMBERSHIP BY COUNTY

Closed Network

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Aetna Health Inc. ²	22	0	43	0	112	2	22	13	530	0	130	165	113	218	1,370
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	13,923	8,965	34,630	917	56,411	3,946	18,876	9,588	120,644	914	54,040	40,846	34,818	65,357	463,875
Boston Medical Center Health Plan, Inc.	15,375	5,849	44,175	494	21,117	2,388	31,188	7,324	17,421	230	11,268	18,630	29,188	16,500	221,147
CeltiCare Health Plan of Massachusetts, Inc.	2,320	1,278	5,172	1	4,860	762	3,407	701	7,256	3	4,371	40	4,333	9,143	43,647
ConnectiCare of Massachusetts, Inc.	0	5	0	0	1	36	832	182	0	0	0	0	1	8	1,065
Fallon Community Health Plan, Inc.	316	717	4,424	2	9,779	1,783	7,694	2,557	18,925	5	4,048	4,880	1,195	83,480	139,805
Harvard Pilgrim Health Care, Inc.	9,663	1,866	15,308	883	23,652	734	2,931	2,949	60,050	296	27,863	20,313	19,317	28,415	214,240
Health New England, Inc.	8	19,826	13	2	10	16,548	102,361	24,697	49	0	17	10	28	1,684	165,253
Minuteman Health, Inc. ³	8	0	755	0	1,085	0	1	0	1,523	0	485	537	387	813	5,594
Neighborhood Health Plan, Inc.	11,931	2,333	28,015	4,274	77,358	570	8,190	960	86,489	2,619	38,215	27,882	75,482	24,213	388,531
Tufts Health Public Plans, Inc. (formerly Network Health, LLC)	8,190	4,520	19,388	20	29,795	1,297	14,370	3,468	67,006	18	19,887	17,817	31,885	52,307	269,968
Tufts Associated HMO, Inc. ⁴	9,510	1,965	21,251	49	35,305	1,234	9,857	3,243	86,628	9	35,159	25,747	19,309	41,040	290,306
Total HMO Members	71,266	47,324	173,174	6,642	259,485	29,300	199,729	55,682	466,521	4,094	195,483	156,867	216,056	323,178	2,204,801
2014 Massachusetts Population ⁵	214,914	128,715	554,194	17,356	769,091	70,862	468,161	160,939	1,570,315	10,856	692,254	507,022	767,254	813,475	6,745,408
Market Penetration Rate ⁶	33.16%	36.77%	31.25%	38.27%	33.74%	41.35%	42.66%	34.60%	29.71%	37.71%	28.24%	30.94%	28.16%	39.73%	32.69%

PPO

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Aetna Health Inc. ²	2	0	4	0	8	0	8	6	16	0	6	11	8	8	77
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	4,464	1,493	8,060	565	17,355	1,312	5,142	2,372	48,446	1,081	21,341	9,945	13,819	14,668	150,063
Boston Medical Center Health Plan, Inc.	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
CeltiCare Health Plan of Massachusetts, Inc.	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ConnectiCare of Massachusetts, Inc.	0	0	0	0	0	3	110	47	1	0	0	0	0	0	161
Fallon Community Health Plan, Inc.	2	0	0	0	0	0	0	0	1	0	0	0	0	10	13
Harvard Pilgrim Health Care, Inc.	871	49	977	260	3,615	25	138	174	9,461	52	4,018	1,869	2,693	2,020	26,222
Health New England, Inc.	15	247	20	0	31	315	1,374	598	68	0	22	22	26	132	2,870
Minuteman Health, Inc. ³	0	0	4	0	7	0	0	0	37	0	16	3	0	40	107
Neighborhood Health Plan, Inc.	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Tufts Health Public Plans, Inc. (formerly Network Health, LLC)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Tufts Associated HMO, Inc. ⁴	10	21	45	0	157	10	28	11	377	3	208	119	139	78	1,206
Total HMO Members	5,364	1,810	9,110	825	21,173	1,665	6,800	3,208	58,407	1,136	25,611	11,969	16,685	16,956	180,719
2014 Massachusetts Population ⁵	214,914	128,715	554,194	17,356	769,091	70,862	468,161	160,939	1,570,315	10,856	692,254	507,022	767,254	813,475	6,745,408
Market Penetration Rate ⁶	2.50%	1.41%	1.64%	4.75%	2.75%	2.35%	1.45%	1.99%	3.72%	10.46%	3.70%	2.36%	2.17%	2.08%	2.68%

¹ Information reported by HMOs as of the end of the second quarter of 2015 based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.1" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk.

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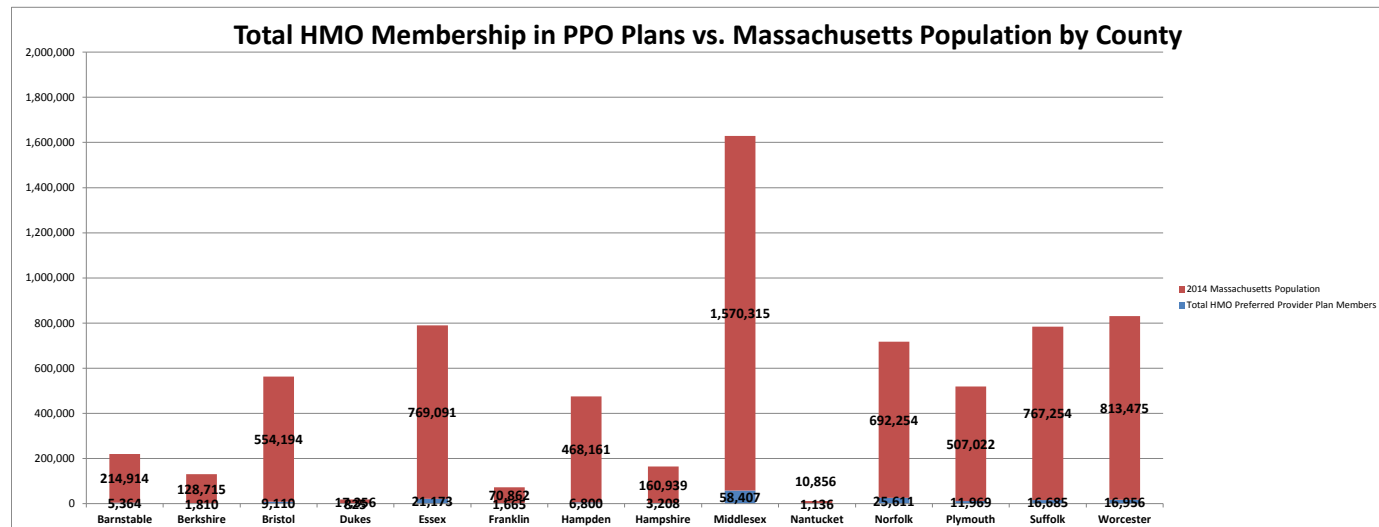
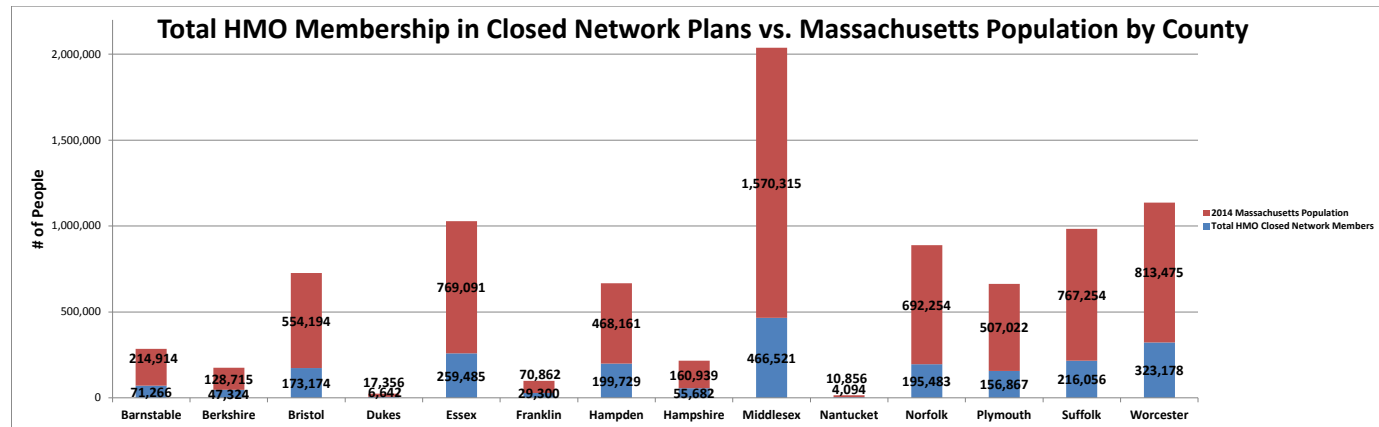
³ Membership in plans offered by Minuteman Health, Inc. began January 1, 2014

⁴ Doing business as Tufts Associated Health Plan ("TAHMO") and as Tufts Health Plan (THP").

⁵ 2014 Population Source: Annual Estimates of the Resident Population: April 1, 2010 to July 1, 2014. Source: Population Division, U.S. Census Bureau. Release Date: March 2015.

⁶ Total HMO members in each county divided by the 2014 population in each county.

TOTAL MEMBERSHIP BY COUNTY



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GROUP MEMBERSHIP BY COUNTY

Closed Network

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at
Group^{2,3} Members	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter
Aetna Health Inc. ⁴	22	0	43	0	112	2	22	13	530	0	130	165	113	218	1,370
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	12,107	8,616	32,174	803	52,494	3,345	16,380	8,658	111,368	802	49,399	37,961	32,440	60,323	426,870
Boston Medical Center Health Plan, Inc.	1	0	8	0	2	0	4	3	27	0	15	10	15	1	86
CeltiCare Health Plan of Massachusetts, Inc.	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ConnectiCare of Massachusetts, Inc.	0	5	0	0	1	36	815	178	0	0	0	0	1	8	1,044
Fallon Community Health Plan, Inc.	144	679	3,617	0	5,301	1,369	5,430	2,321	10,530	0	2,715	4,097	884	48,429	85,516
Harvard Pilgrim Health Care, Inc.	9,017	1,694	14,805	807	22,748	616	2,726	2,797	56,973	246	26,285	19,414	18,504	27,305	203,937
Health New England, Inc.	6	9,346	6	2	7	8,822	42,197	17,405	37	0	13	6	17	1,581	79,445
Minuteman Health, Inc. ⁵	7	0	76	0	121	0	1	0	129	0	22	107	21	77	561
Neighborhood Health Plan, Inc.	4,630	12	4,634	1,136	16,642	20	179	31	18,447	738	9,268	5,369	12,440	3,129	76,675
Tufts Health Public Plans, Inc. (formerly Network Health, LLC)	195	65	158	4	128	4	98	60	460	7	196	217	124	270	1,986
Tufts Associated HMO, Inc. ⁶	5,640	1,706	13,919	37	22,711	1,047	3,848	2,197	46,478	8	21,532	17,673	13,921	20,341	171,058
Total Group Members	31,769	22,123	69,440	2,789	120,267	15,261	71,700	33,663	244,979	1,801	109,575	85,019	78,480	161,682	1,048,548

PPO

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at
Group^{4,5} Members	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter
Aetna Health Inc. ⁴	2	0	4	0	8	0	8	6	16	0	6	11	8	8	77
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	1,974	1,322	5,727	452	13,522	449	2,415	1,083	41,484	936	17,365	7,495	11,903	8,367	114,494
ConnectiCare of Massachusetts, Inc.	0	0	0	0	0	3	107	47	1	0	0	0	0	0	158
Harvard Pilgrim Health Care, Inc.	793	39	925	227	3,463	23	116	167	8,883	51	3,812	1,793	2,524	1,949	24,765
Health New England, Inc.	15	208	19	0	31	263	1,123	504	68	0	22	22	26	132	2,433
Minuteman Health, Inc. ⁵	0	0	4	0	7	0	0	0	35	0	12	3	0	37	98
Tufts Associated HMO, Inc. ⁶	10	21	45	0	157	10	28	11	377	3	208	119	139	78	1,206
Total Group Members	2,794	1,590	6,724	679	17,188	748	3,797	1,818	50,864	990	21,425	9,443	14,600	10,571	143,231

¹ Information reported by HMOs as of the end of the 2nd quarter of 2015 based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.1" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk.

² Includes all commercial group members as defined in the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.1."

³ Carriers that do not have any "Group" business are not reflected on this report.

⁴ Effective September 1, 2010, Aetna Health Inc. ceased offering small group health plans in Massachusetts and will begin nonrenewing all small group health business as of April 1, 2011.

⁵ Membership in plans offered by Minuteman Health, Inc. began January 1, 2014

⁶ Doing business as Tufts Associated Health Plan ("TAHMO") and as Tufts Health Plan (THP").

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MEDICARE ADVANTAGE MEMBERSHIP BY COUNTY

Closed Network

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Medicare Advantage Members ^{2,3}															
Aetna Health Inc. ⁴	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	511	0	660	0	958	403	1,569	497	1,329	0	1,046	696	390	2,560	10,619
Boston Medical Center Health Plan, Inc.	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Fallon Community Health Plan, Inc.	142	0	468	2	419	238	1,900	110	1,386	1	287	266	135	12,296	17,650
Harvard Pilgrim Healthcare, Inc.	0	0	31	0	0	0	0	0	0	0	192	0	62	111	396
Health New England, Inc.	0	282	0	0	0	1,256	4,750	1,799	1	0	0	0	0	0	8,088
Tufts Associated HMO, Inc. ⁵	3,144	0	6,688	0	10,937	0	5,542	762	35,102	0	11,892	6,981	4,149	18,401	103,598
Total Medicare Advantage Members	3,797	282	7,847	2	12,314	1,897	13,761	3,168	37,818	1	13,417	7,943	4,736	33,368	140,351

PPO

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Medicare Advantage Members ^{2,3}															
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	2,161	0	2,066	0	3,098	793	2,577	1,145	4,591	0	2,993	2,072	1,291	5,960	28,747
Fallon Community Health Plan, Inc.	2	0	0	0	0	0	0	0	1	0	0	0	0	10	13
Health New England, Inc.	0	14	1	0	0	52	240	91	0	0	0	0	0	0	398
Total Medicare Advantage Members	2,163	14	2,067	0	3,098	845	2,817	1,236	4,592	0	2,993	2,072	1,291	5,970	29,158

¹ Information reported by HMOs as of the end of the 2nd quarter of 2015 based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.1" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk.

² Includes all members enrolled in the HMO under a Medicare Advantage contract with the Centers for Medicare and Medicaid Services as defined in the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.1."

³ Carriers that do not have any "Medicare Advantage" business are not reflected on this report.

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OTHER MEDICARE MEMBERSHIP BY COUNTY

Closed Network

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at
Other Medicare Members ^{2,3}	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. ⁴	340	52	904	14	1,049	10	454	53	2,261	2	898	676	397	646	7,756
Health New England, Inc.	0	60	3	0	0	24	68	49	1	0	1	2	1	1	210
Tufts Associated HMO, Inc. ⁵	370	193	290	5	1,026	135	356	198	2,562	0	804	461	676	1,668	8,744
Total Other Medicare Members	710	305	1,197	19	2,075	169	878	300	4,824	2	1,703	1,139	1,074	2,315	16,710

PPO

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at
Other Medicare Members ^{4,5}	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter
N/A	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Other Medicare Members	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

¹ Information reported by HMOs as of the end of the 2nd quarter of 2015 based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.1" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk.

² Includes all members enrolled in other Medicare plans including, for example, so-called "Medicare Wrap-Around" policies as defined in the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.1."

³ Carriers that do not have any "Other Medicare" business are not reflected on this report.

⁴ Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. offers a group "Medicare Wrap-Around" product under the name "Managed Blue for Seniors."

⁵ Doing business as Tufts Associated Health Plan ("TAHMO") and as Tufts Health Plan (THP). TAHMO offers a group "Medicare Wrap-Around" product under the name "Tufts Medicare Complement" (TMC).

Massachusetts Division of Insurance
Quarterly Report of Health Maintenance Organization Membership in Closed Network Health Plans
as of June 30, 2015¹

MEDICAID MEMBERSHIP BY COUNTY

Closed Network

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at
Medicaid ² Members ³	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter
Boston Medical Center Health Plan, Inc.	12,334	5,846	40,445	493	15,979	2,358	29,747	6,593	13,308	230	9,566	16,485	26,378	15,490	195,252
CeltiCare Health Plan of Massachusetts, Inc.	2,240	1,079	5,078	1	4,726	401	3,365	686	7,032	3	4,292	40	4,282	9,053	42,278
Fallon Community Health Plan, Inc.	10	2	14	0	3,672	127	147	21	5,838	1	695	15	90	18,681	29,313
Health New England, Inc. ⁴	2	9,272	4	0	0	5,109	53,517	4,667	8	0	3	2	10	47	72,641
Neighborhood Health Plan, Inc.	5,508	2,321	21,232	1,872	53,506	550	7,482	897	57,467	1,198	24,431	19,673	58,326	15,840	270,303
Tufts Health Public Plans, Inc. (formerly Network Health, LLC)	4,959	1,991	14,119	12	25,449	1,103	9,755	1,404	50,298	3	12,439	12,843	24,461	46,181	205,017
Tufts Associated HMO, Inc. ⁵	186	0	74	0	90	0	2	0	395	0	163	157	140	12	1,219
Total Medicaid Members	25,239	20,511	80,966	2,378	103,422	9,648	104,015	14,268	134,346	1,435	51,589	49,215	113,687	105,304	816,023

PPO

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at
Medicaid ² Members ³	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter
N/A	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Medicaid Members	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

¹ Information reported by HMOs as of the end of the 2nd quarter of 2015 based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.1" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk.

² Includes all members enrolled in the HMO in which reimbursement is provided pursuant to Title XIX of the Federal Social Security Act as defined in the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.1."

³ Carriers that do not have any "Medicaid" business are not reflected on this report.

⁴ Effective July 1, 2010 Health New England, Inc. began enrolling Medicaid members.

⁵ Doing business as Tufts Associated Health Plan ("TAHMO") and as Tufts Health Plan (THP).

Massachusetts Division of Insurance
Quarterly Report of Health Maintenance Organization Membership in Closed Network Health Plans
as of June 30, 2015¹

INDIVIDUAL MEMBERSHIP BY COUNTY

Closed Network

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Individual Members^{2,3}															
Aetna Health Inc. ⁴	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	965	297	892	100	1,910	188	473	380	5,686	110	2,697	1,513	1,591	1,828	18,630
Boston Medical Center Health Plan, Inc.	3,040	3	3,722	1	5,136	30	1,437	728	4,086	0	1,687	2,135	2,795	1,009	25,809
CeltiCare Health Plan of Massachusetts, Inc.	80	199	94	0	134	361	42	15	224	0	79	0	51	90	1,369
ConnectiCare of Massachusetts, Inc.	0	0	0	0	0	0	17	4	0	0	0	0	0	0	21
Fallon Community Health Plan, Inc.	20	36	325	0	387	49	217	105	1,171	3	351	502	86	4,074	7,326
Harvard Pilgrim Health Care, Inc.	646	172	472	76	904	118	205	152	3,077	50	1,386	899	751	999	9,907
Health New England, Inc.	0	866	0	0	3	1,337	1,829	777	2	0	0	0	0	55	4,869
Minuteman Health, Inc.⁵	1	0	679	0	964	0	0	0	1,394	0	463	430	366	736	5,033
Neighborhood Health Plan, Inc.	1,793	0	2,149	1,266	7,210	0	529	32	10,575	683	4,516	2,840	4,716	5,244	41,553
Tufts Health Public Plans, Inc. (formerly Network Health, LLC)	3,036	2,464	5,111	4	4,218	190	4,517	2,004	16,248	8	7,252	4,757	7,300	5,856	62,965
Tufts Associated HMO, Inc. ⁶	170	66	280	7	541	52	109	86	2,091	1	768	475	423	618	5,687
Total Individual Members	9,751	4,103	13,724	1,454	21,407	2,325	9,375	4,283	44,554	855	19,199	13,551	18,079	20,509	183,169

PPO

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Individual Members⁴⁻⁶															
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	329	171	267	113	735	70	150	144	2,371	145	983	378	625	341	6,822
ConnectiCare of Massachusetts, Inc.	0	0	0	0	0	0	3	0	0	0	0	0	0	0	3
Harvard Pilgrim Health Care, Inc.	78	10	52	33	152	2	22	7	578	1	206	76	169	71	1,457
Health New England, Inc.	0	25	0	0	0	0	11	3	0	0	0	0	0	0	39
Minuteman Health, Inc.⁵	0	0	0	0	0	0	0	0	2	0	4	0	0	3	9
Tufts Associated HMO, Inc. ⁶	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Individual Members	407	206	319	146	887	72	186	154	2,951	146	1,193	454	794	415	8,330

¹ Information reported by HMOs as of the end of the 2nd quarter of 2015 based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.1" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk.

² Includes all members who do not belong to a group and who contract directly with the HMO as defined in the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.1."

This includes persons enrolled in closed guaranteed issue managed care plans offered between October 1, 1997 and July 1, 2007, and persons covered under so-called closed health plans offered prior to October 1, 1997.

³ Carriers that do not show any "Individual" members are not reflected on this report.

⁴ Effective September 1, 2010 Aetna Health Inc. ceased offering small group health plans in Massachusetts and will begin nonrenewing all small group health business as of April 1, 2011.

⁵ Membership in plans offered by Minuteman Health, Inc. began January 1, 2014

⁶ Doing business as Tufts Associated Health Plan ("TAHMO") and as Tufts Health Plan (THP").

Massachusetts Division of Insurance
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as of June 30, 2015¹

OTHER MEMBERSHIP BY COUNTY

Other ² Members ³	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at
	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter
N/A	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Other Members	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

PPO

Other ² Members ³	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at
	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter
N/A	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Other Members	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

¹ Information reported by HMOs as of the end of the 2nd quarter of 2015 based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.1" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk.

² Includes all members enrolled in the HMO whose group coverage and COBRA coverage have expired and who have converted to an individual (conversion) policy as defined in the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.1." This includes persons who enrolled in group conversion plans offered prior to October 1, 1997.

³ Carriers that do not have any members in closed group conversion plans are not reflected in this report.